

# HOME VISIT POLICY 2018

Generally GP home visits are for adults who are long term housebound due to physical disability or frailty and whose problem cannot be managed with a phone consultation and a prescription. Very seriously ill people such as those who may be having a heart attack, a stroke, broken bones or who may need an emergency operation should go directly to A&E. Children should be seen in the GP surgery.

All requests for a home visit require a GP telephone consultation first. Receptionists will ask the caller for some details for the reason for the home visit request to help the duty doctor and receptionist to quickly offer the person the right care at the right time in the right place.

Nowadays, there are many different members of a GP surgery team and if a home visit is required it may be undertaken by a GP, a practice nurse, a district nurse a health care assistant or a GP Paramedic as needed.

## Visiting Guidelines at a Glance

Requests for medical care made by patient (usually by telephone) to general practitioner or other person trained in triage and backed by appropriate protocols.

**Can the medical problem be managed by telephone advice?**

